

Ziperase NVMe Drive Eraser

QUICK START GUIDE

In the Box

Ziperase NVMe
Drive Eraser

Power cable

4 M.2 adapter trays

This guide

You Will Need

Monitor with
an HDMI cable

USB keyboard

USB mouse

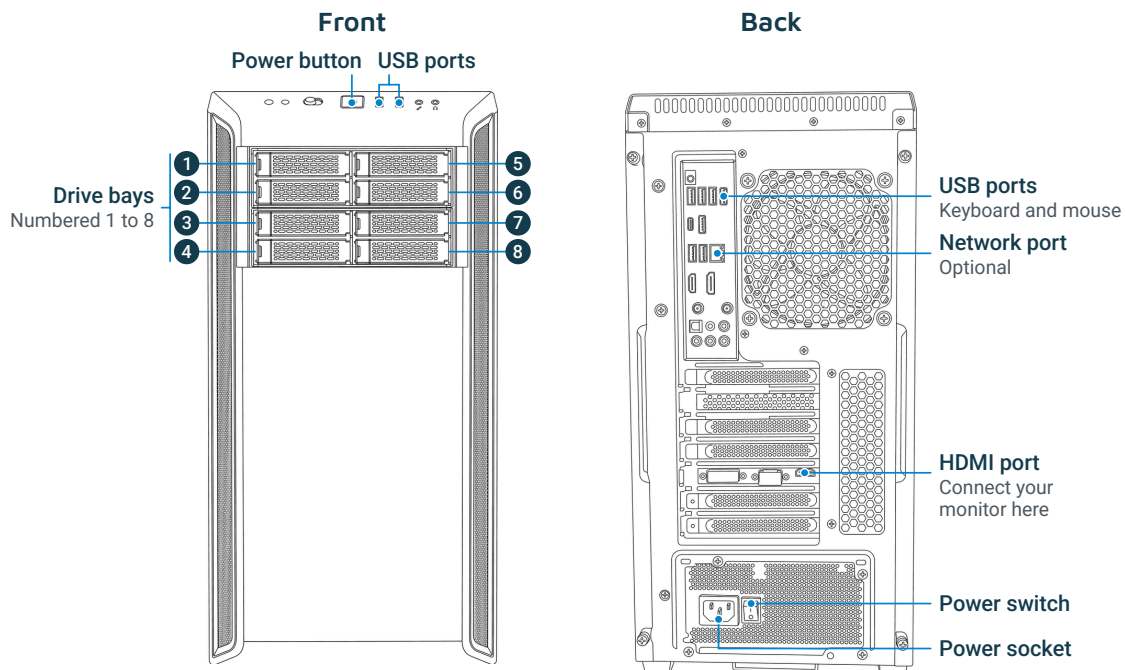
Good to Know

Array Erase is installed,
with 25 licenses loaded.

Runs standalone, with
no network connection.

Takes U.2 and M.2 NVMe drives.
SATA M.2 drives are not supported.

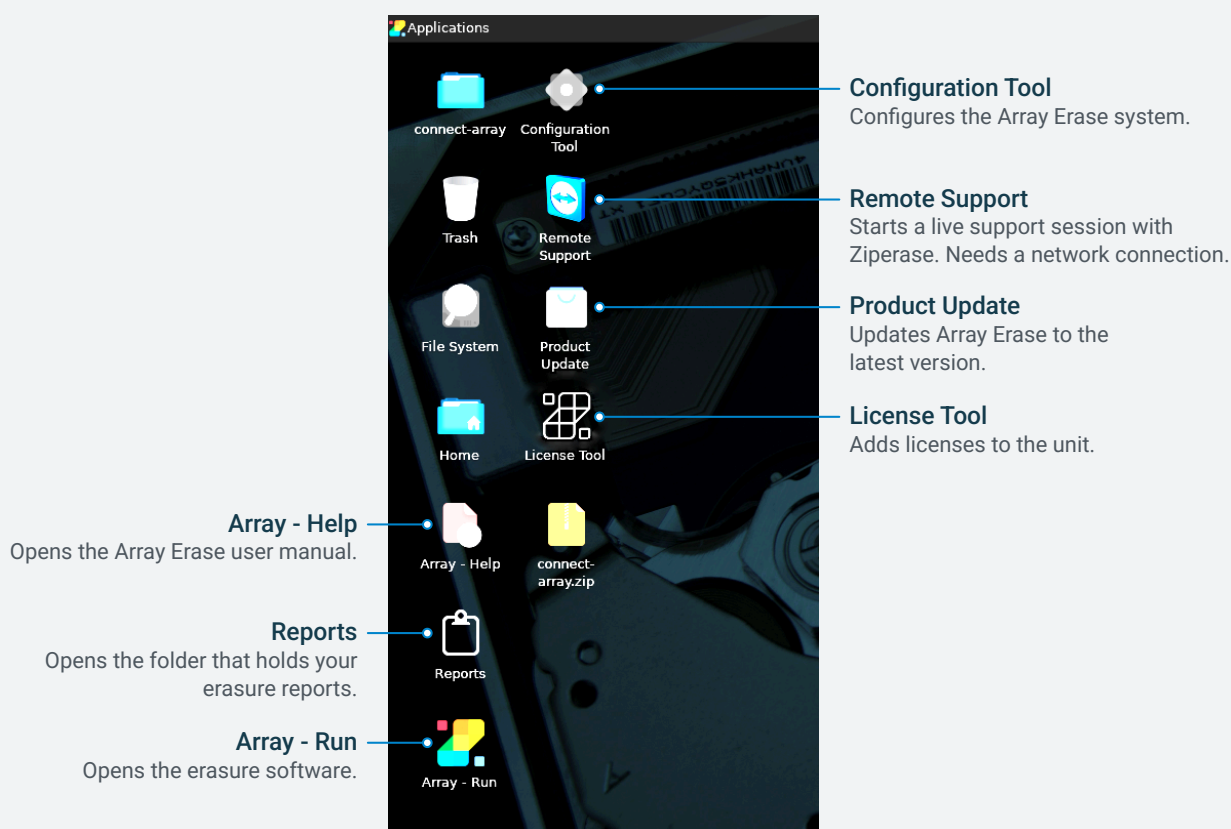
Get to Know Your Unit



Set Up Your Unit

- 1 Connect the power cable to the power socket. The power supply accepts 100-240V, 50-60Hz.
- 2 Connect your monitor to the HDMI port on the graphics card, in the lower half of the back panel.
- 3 Connect your keyboard and mouse to the USB ports on the back.
- 4 Switch on. Turn on the power switch on the back, then press the power button on the front.

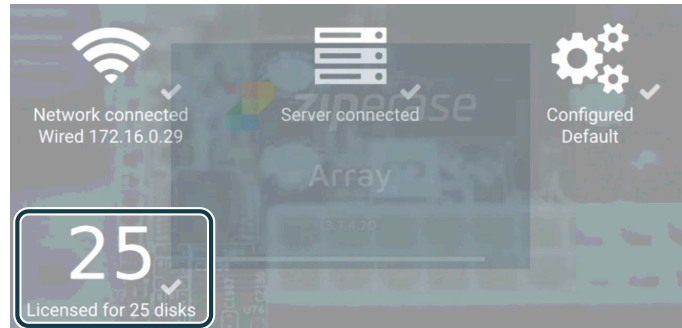
The Desktop



If the screen locks, log in with the username **ziperase** and the password **ziperase**.

Open Array Erase

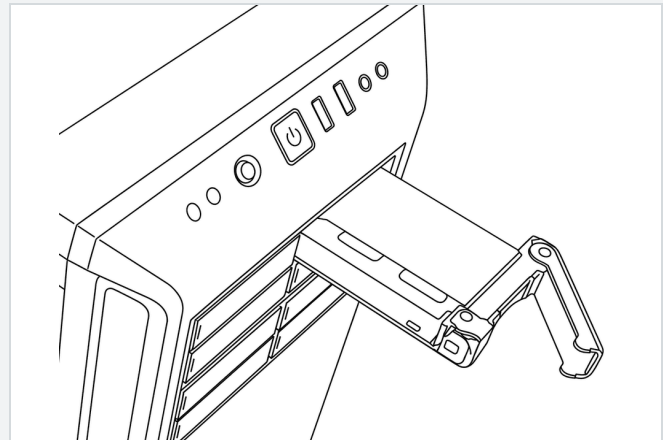
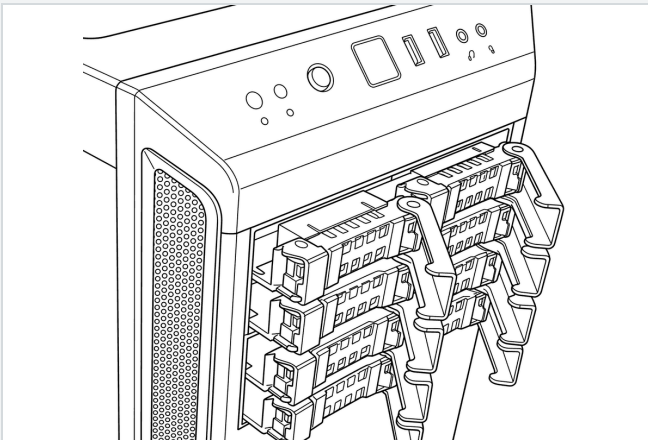
- 1 Double-click Array - Run on the desktop.
- 2 Check the start screen. Your license count is at the bottom left.
- 3 Wait for the main screen. Array Erase is now ready for your drives.



The start screen, with the license count outlined. This example is from a unit on a network, so it also shows the network and server as connected.

Load a U.2 Drive

Each of the eight bays takes one drive. The number beside the bay matches the drive's number on screen.

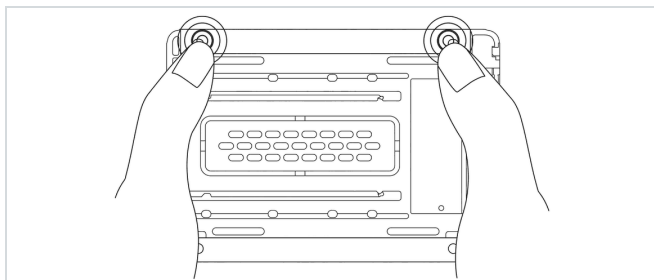


- 1 Open the lever on the bay.
- 2 Slide the tray out.
- 3 Sit the drive in the tray. Clips and gravity hold it in place, so it needs no screws.
- 4 Slide the tray back into the bay and close the lever.

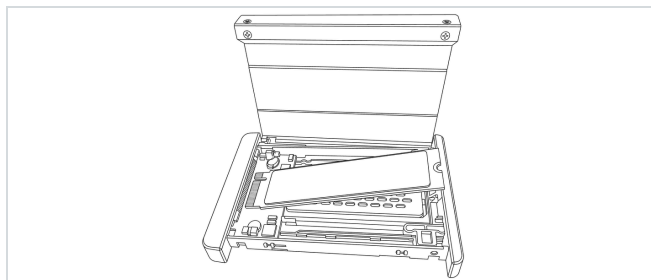
Hot-swap bays. Load and remove drives at any time. The other bays keep erasing while you work.

Load an M.2 Drive

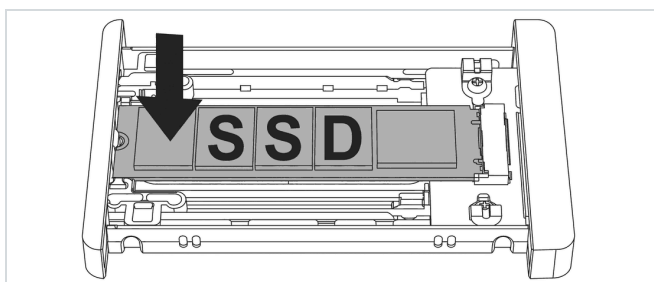
An M.2 NVMe drive goes into an adapter tray first. The adapter tray then loads into a bay like a U.2 drive.



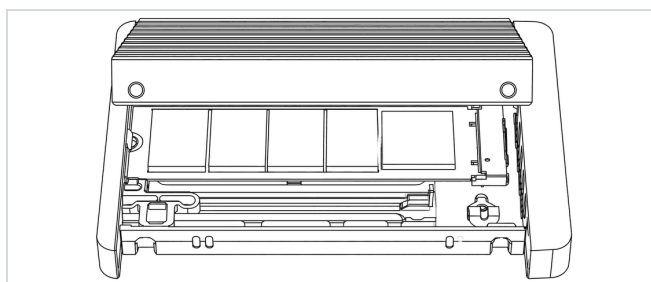
- 1 Turn the adapter tray over. Press down on both sides to unlatch the cover.



- 2 Slide the M.2 drive into the connector.



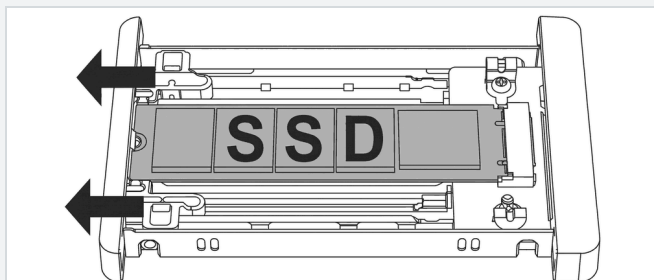
- 3 Push the drive down and hold it flat.



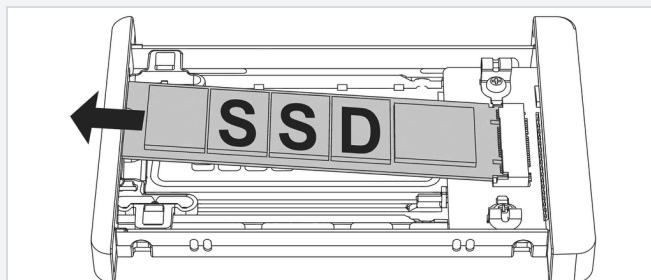
- 4 Put the cover back on.

- 5 Load the adapter tray into a bay, the same way as a U.2 drive.

Remove an M.2 Drive



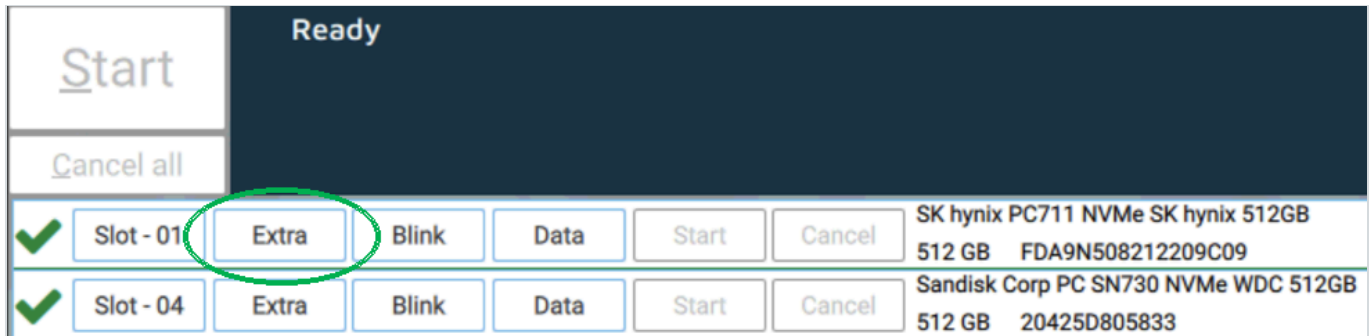
- 1 Open the cover, then slide the lock back to release the drive.



- 2 Lift the drive out.

Erase Your Drives

- 1 **Load your drives.** Each drive appears on its own row, numbered to match its bay.
- 2 **Add drive details if you use them.** Click **Extra** on a row to record details such as an asset ID or operator name. Do this before you start, so the details are saved to the report.



Two drives loaded and passed. The Extra button for the first drive is circled.

- 3 **Click Start** to erase every loaded drive. To erase one drive, click **Start** on its row.

! Erased data cannot be recovered. Check that the right drives are loaded before you click Start.

- 4 **Wait for the result.** A green check means the drive passed. A red cross means it failed. Drives typically take 2 to 5 minutes.
- 5 **Remove the finished drives** and load the next ones.

Good to Know

- **Blink** flashes a drive's bay light so you can find it. **Blink all** flashes every bay.
- One drive uses one license. The count at the bottom of the screen shows how many remain.
- A removed drive's row turns grey until the next drive goes into that bay. **Clear empty** removes the grey rows.
- Keep the unit switched on while a drive shows Erasing. Let it finish, or click **Cancel**.
- If a drive fails, note its bay and the message, then try it once more before setting it aside.

Find Your Reports

Every erased drive gets its own report. To open the reports folder, press **F10** in Array, or double-click **Reports** on the desktop.

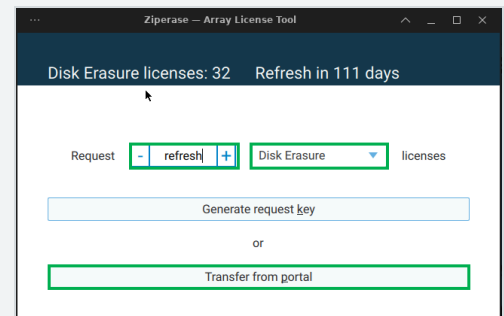
Reports are grouped into batches, and each batch has its own folder. By default, a batch is named with the date. Each batch folder holds:

PDF	A printable report for each drive, plus one for the whole batch.
CSV	One line per drive, ready to open in Microsoft Excel.
JSON	One file per drive, plus one for the whole batch.

Add More Licenses

Add licenses with the License Tool. This needs an internet connection, so plug a network cable into the network port first.

- 1 Close Array.
- 2 Double-click **License Tool** on the desktop.
- 3 In **Request**, enter the number of licenses to add. Leave the type on **Disk Erasure**.
- 4 Click **Transfer from portal**.
- 5 Sign in with your Ziperase Customer Portal email and password, then click **Send request**.
- 6 Wait for **License request successful**, click **OK**, and close the License Tool.



The License Tool. The boxes you use are outlined in green.

Working offline. The License Tool can also add licenses with a request key. Open **Array - Help** for the steps.

Get help. Email support@ziperase.com with a photo of the screen, what you clicked just before, and the version number shown on screen. For Command Center and ERP connections, contact Ziperase support.